

Responsible AI Standards + Principles

At Curantis Solutions, we believe artificial intelligence should make healthcare more human, not less. Our responsibility is to ensure AI supports clinicians, protects patient trust, and operates with transparency and accountability. That's why Curantis AI is designed as assistive technology with clear human oversight, strong governance, and healthcare-grade security. As standards and regulations evolve, Curantis remains committed to responsible innovation that serves providers, patients, and families first.

Our Philosophy

Curantis uses artificial intelligence to reduce administrative burden, improve consistency, and support hospice and palliative care teams. Our AI capabilities are designed to assist people, not replace clinical judgment.

- **Human-first:** Decisions remain with clinicians and staff
- **Assistive, not autonomous:** AI supports workflows through drafts, summaries, and insights
- **Accountable and practical:** AI must deliver real value while meeting healthcare-grade standards

What Curantis AI Does

- Generates visit note drafts from clinical observations
- Flags documentation gaps before submission
- Notifies of trends, risks, and inconsistencies
- Supports compliance, quality, and operational workflows

What Curantis AI Does Not Do

- Make independent clinical decisions
- Replace clinician judgment
- Automatically diagnose, treat, or determine eligibility
- Act without human review and approval

Responsible AI Governance & Commitment

Curantis maintains internal AI governance to evaluate risk, oversee deployment, and monitor performance. AI features are reviewed prior to release and continuously monitored after deployment, with the ability to modify or pause functionality if risks are identified. Our AI practices align with the **NIST AI Risk Management Framework (AI RMF)**, emphasizing transparency, human oversight, ongoing monitoring, and continuous improvement. All AI capabilities follow the same HIPAA, security, and access controls as the Curantis EMR, and customer data is protected and never used to train public or third-party AI models without explicit agreement. Curantis is committed to responsible AI that strengthens care delivery, supports compliance, and respects the trust of providers, patients, and families.

AI FAQ

What framework guides your AI governance?

Curantis recognizes that AI regulation in healthcare continues to evolve. In the absence of a single governing statute, Curantis aligns its AI practices with established and emerging standards, including:

- NIST AI Risk Management Framework
- HIPAA privacy and security requirements
- Healthcare software governance best practices

AI capabilities are evaluated for clinical, operational, privacy, and compliance impact prior to release and monitored continuously thereafter. This approach ensures Curantis AI:

- Supports CMS documentation and compliance expectations
- Aligns with accreditation and quality frameworks
- Meets enterprise buyer governance requirements
- Remains adaptable as federal and state AI policy matures

Is Curantis AI autonomous?

No. All AI output requires human review and approval.

Is PHI used to train AI models?

Curantis uses dedicated AI infrastructure for processing clinical data. While our AI capabilities may leverage third-party model providers, all processing occurs within our HIPAA-compliant environment with BAAs in place. Customer data is not shared with, retained by, or used to train public models.

Can AI features be disabled?

Yes. AI functionality can be adjusted, paused, or disabled if risk or customer preference requires it.

How is AI output audited or traced?

AI-generated content is logged and attributable, supporting internal review, quality assurance, and compliance workflows.

Does Curantis AI generate final clinical documentation?

No. AI assists with drafting and organizing information, but all documentation must be reviewed, edited, and finalized by clinicians.

How does AI impact survey readiness?

AI supports documentation completeness and consistency while preserving clinician accountability, helping agencies remain survey-ready.

How does ONC CHPL listing relate to responsible AI use?

Curantis is ONC CHPL-listed, meaning our AI operates within a certified health IT platform that meets federal standards for security, auditability, role-based access, and clinical safety. This provides a strong foundation for responsible AI, while AI-specific governance and oversight are applied separately.

What happens if regulations change?

Curantis designs AI governance to remain adaptable as CMS, state, and federal guidance evolves.