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Reimagining Hospice &  
Palliative Care Software

## Registering for HOPE in HCQIS and HARP

To register for the Hospice Outcomes and Patient Evaluation (HOPE) tool in iQIES, hospice providers need to register for an account in the HCQIS Access Roles and Profile (HARP) system first. This is a required step for accessing iQIES and submitting HOPE assessment data. The registration process involves creating a HARP account and then requesting the appropriate role within iQIES. For official instructions on CMS: [iQIES HOPE Assessment Submission](#)

### Register in HARP:

- Go to the HCQIS Access and Role Profile System (HARP) registration page.
- Follow the instructions to create a HARP account, providing the required personal and contact information.
- HARP uses Experian for identity verification so be prepared to answer questions based on your provided information.
- Note: If you have previously completed identity proofing in HARP, you may encounter an error message. Contact the QIES help desk at (800) 339-9313 for assistance.

### Register for an iQIES Role:

- After creating your HARP account, log in to iQIES at <https://iqies.cms.gov/> using your HARP credentials.
- Once logged in, you'll need to request your specific user role within the iQIES system.
- The Provider Security Official (PSO) role is crucial, as they approve or deny access for other users within an organization.
- CMS recommends having at least two PSOs for each hospice,
- After the PSO role request is submitted and approved, the PSO can then approve or deny access requests for other users such as Assessment Submitter or Provider Assessment Coordinator.
- The iQIES help desk can be reached at 1-800-339-9313 for assistance with onboarding, according to CMS.
- The iQIES Service Center Email is [jqies@cms.hhs.gov](mailto:jqies@cms.hhs.gov)

### Important Dates:

- September 10, 2025: Deadline for organizations to complete the HARP registration process and identify at least one PSO
- October 1, 2025: The iQIES system will be live for HOPE assessment submission

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